

MIKE RUSS

FINANCIAL TRAINING CENTERS, INC.

- **Why choose Mike Russ Financial Training Centers?**

Mike Russ Financial Training Centers has been a leader in insurance license training since 1979. Mike Russ offers the longest course access in California! You will have access to your course for 1 year from your enrollment date! Most others will only give you 60 to 90 days.

- **What is the difference between the 40 and 52-hour course? What is the difference between the 20 and 32-hour course?**

The difference between these courses is the 12 Hours of Code & Ethics. If you currently do NOT have any ACTIVE California Insurance License, you must complete the 12 Hours of Code & Ethics course to get licensed. If you currently have an active California Insurance License, you do NOT need to repeat this course.

- **When can I BEGIN my online course? Are there set days/times that I need to “attend”?**

You can begin your online course immediately following purchase. You have online course access 24 hours a day 365 days a year. There are NO set days/times for the online pre-licensing courses.

- **How do I access the course?**

After purchase of the course, you will need to do the following:

- Go to www.mikeruss.org & click “Log in” in the upper right-hand corner
- Click “To create an account, click here!”
- Complete “Get Started!” page

**Be sure to use the same email address as provided on the student information on your purchase*

- Log in and get started

- **Do I need to wait for my materials to arrive before I start the course?**

NO - If you purchased a package that includes ANY other study materials you do not need to wait for those materials to arrive to begin your online course.

- **Do I get a textbook with the course?**

Yes, you will receive a downloadable PDF version of the textbook. You can print as much (or as little) as you would like.

- **How long do I have to complete my online course?**

You have access to the online course material for one year from your date of enrollment.

- **How do I receive my certificate of completion?**

You must complete the following 4 steps:

1. Complete all ONLINE course lessons
2. Complete ENTIRE time requirement
3. Pass the ONLINE final exam
4. Sign the Affidavit

- **How many questions are on the online final exam?**

The online final exam will be 100 multiple choice questions.

- **Can I re-take the online final exam?**

Yes, you can re-take the final exam as many times as you need for up to one year from your date of enrollment

- **Does the ONLINE final exam qualify as the STATE exam?**

No, the STATE licensing exam is a separate exam. As per Department of Insurance regulations, you must also pass the ONLINE final exam with 70% or greater in order to receive a certificate of completion to be eligible to obtain your Insurance license.

- **Can I take the State Exam before I finish the online course?**

Yes, but the Department of Insurance will NOT issue a license until the online course has been completed.

- **Do I need to pass the Online Final Exam if I have already passed the State Exam?**

Yes, you have not COMPLETED the online course until ALL online course requirements. The Department of Insurance will NOT issue a license until the online course has been completed.

- **Do I still have access to the online course after I have completed all requirements and received my certificate?**

Yes, you have access to the online course material for one year from your date of enrollment.

- **How long is my certificate valid for?**

Your certificate of completion is valid for 3 years from the course completion date.

- **What do I need to do with my certificate?**

The certificate of completion is just for your records. Mike Russ Schools will file your hours with the DOI once you have completed your pre-licensing classes. The DOI requires you keep the certificates in your records for 5 years-they may request a copy of your certificate during their application process.

- **How do I register for the State Exam?**

[Click here for instructions](#)

- **When do I register for exam prep course?**

We recommend you begin taking the Exam Prep course after you have completed the Online course and before you take the State exam.

- **Does the exam prep course count toward my pre-licensing time requirements?**

No, they are two separate and distinct courses.