

State Farm



**Customer Service Representative - State Farm Agent Team Member
(Bilingual Spanish or Khmer)
Full Time - Long Beach, CA**

We are an established insurance agency with over 20 years of experience. We are currently looking for a focused, outgoing individual ready and willing to help the public. If you are looking to build a career in insurance this is the job for you!

Responsibilities:

- Answering phones, responding to inquiries, taking payments, certificates of insurance, quoting new business leads.
- Establish customer relationships and follow up with customers, as needed.
- Work with the agent to establish and meet marketing goals.
- Identify client needs and educate on coverages, policy changes, and insurance options.

Requirements:

- Property/Casualty license
- Able to learn computer functions
- Excellent communication skills - written, verbal, and listening
- Multi-tasking skills
- Organizational skills
- Problem-solving skills
- Enthusiasm about the role of insurance in people's lives to manage their risks.

If you are motivated to succeed, willing to work hard, and have the desire to achieve results, please apply to our position. We will follow up with you on the next steps of the interview process.

Please submit resume to raqsmey.p.kong.vaa32v@statefarm.com

2020 E. Anaheim St
Long Beach, CA 90804

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